

Why **2010 Census**



Use the Telephone Questionnaire Assistance line to submit your 2010 Census information

DO YOU NEED A QUESTIONNAIRE? CALL TODAY!

Households that send in their forms after Friday, April 16, may still get visited by census workers when they begin going door-to-door to obtain census information in May.

Give your answers over the phone or request a form be sent to where you live. Do it today, to ensure you can mail it back in time to avoid a census taker coming to your door. Don't be left out of the count for your community.

Important instructions for submitting 2010 Census information over the phone

1. Call the TQA phone number and listen to a recorded message.
2. The resident will then be prompted to dictate a response: reply *"operator"*.
3. This will take the resident directly to a call center operator.
4. The resident will need to then tell the operator: *"I want to submit 2010 Census information over the phone with an agent."*
5. They will be transferred to an agent who will go through the form and enter the information into the system.

Since this information is uploaded instantly, the Take 10 map will reflect that household as complete!

Telephone Questionnaire Assistance (TQA)

- English: 1-866-872-6868
- Chinese: 1-866-935-2010
- Korean: 1-866-955-2010
- Russian: 1-866-965-2010
- Spanish: 1-866-928-2010
- Vietnamese: 1-866-945-2010
- TDD (Telephone Display Device for the hearing impaired):
1-866-783-2010

To learn about where the country is in 2010 Census operations, join a teleconference with **Director Robert Groves** at 11:30 am EDT on Wednesday, April 14.

The conference number is 1-800-593-0695 and the participant passcode is *2010 Census*.

Please dial in early to allow time for the operator to place you in the call. There is no need to RSVP.